

150 E Bloomingdale Ave Ste 188

Brandon FL 33511 Tel 813 502 0609

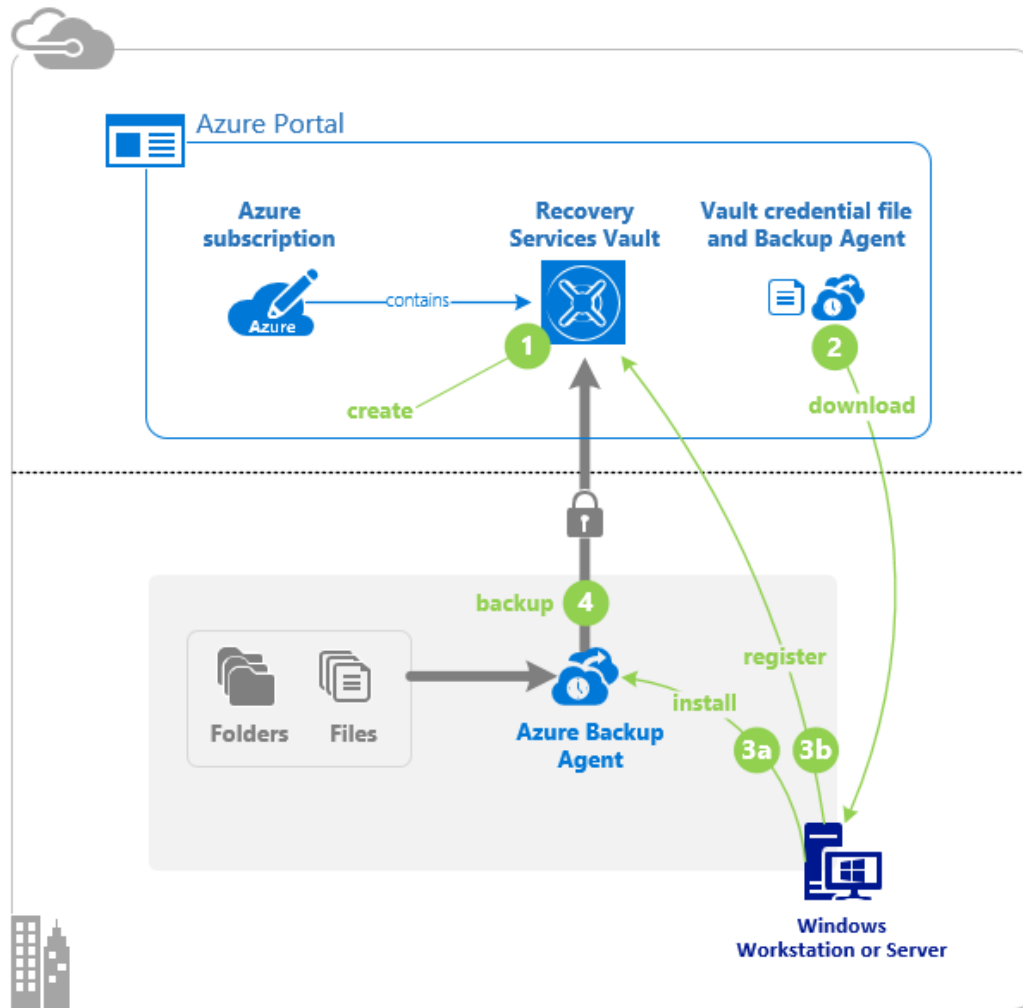
www.katprotech.com kothand@katprotech.com



KATPRO TECHNOLOGIES INC

MICROSOFT CERTIFIED PARTNER

Azure



On-Premises

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Managed Services: -

You manage your business. We manage your infrastructure.

Managing your Azure infrastructure is the critical part of success of your business. We consider Managed Services as our core business operations. Our talented pool of engineers are here to lighten your load of day-to-day IT operations and agonizing technology issues. As a managed service provider, we take end-to-end accountability and ownership.

Support Plan: -

Activities	✓ Azure Consumption Monitoring & Notification	✓ Workload & Cost Optimization	✓ Incident & Service requests ✓ Architecture Benchmarking
	✓ Platform Monitoring using Metrics & Alerts	✓ Workload Resizing, Workload Migrations to PaaS	✓ Risk Assessment & Security Management
	✓ Liaising with Microsoft for Service disruptions / Escalations	✓ Threshold based alerting through Monitoring Platform	✓ Performance & Load Testing ✓ Proof of Concepts
	✓ Azure sizing for new workloads	✓ Azure architecture	✓ Azure Technical Trainings
	✓ Workload Resizing		
	✓ Monthly Health Report	✓ OS Patch & Backup Management	✓ CI/CD & DevOps Setup and Guidance
Support Coverage	24 / 7		
Support Mode	Email, Help desk		

Activities: -

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- **Workload & Cost Optimization** – Optimization of Workloads (Scale up or Scale down) to reduce cost
- **Workload Resizing, Workload Migrations to PasS** – Help is migrating the applications to PaaS
- **Threshold based alerting through Monitoring Platform** - Monitoring the Platform with Threshold based alerting and take necessary actions
- **Azure architecture** – Helping with Azure architecture for application deployment
- **OS Patch Management & Backup Management** - Schedule/Plan OS Patch updates. Monitor Backup status on daily basis, help with data restoration